

Shoutbox Rules

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- Conversation should be related to trading and financial markets.
- If you want to report a bug please click on “Bug” icon.
- If you would like to know more about SimpleFX or you have any claims towards SimpleFX please contact SimpleFX support directly through our official channels.
- It is strictly prohibited for a User to use Shoutbox for any kind of commercial purpose whatsoever, including making any statements which advertise any services or products of any party except SimpleFX.
- Valid language in given Shoutbox is the one connected with chosen Shoutbox room. English for English room, Russian for Russian room etc.
- We do not permit users to ask and beg for money or any kind of cryptocurrencies.
- It is strictly prohibited for a user to use Shoutbox for any malicious or offensive behavior, including but not limited to collusion, fraud, spam or harassment. Users shall not make statements about SimpleFX that are untrue or would reasonably be considered to be derogatory or critical. Users should be aware of the feelings of other customers, SimpleFX staff, Shoutbox moderator and should act respectfully.
- We do not accept profane, sexist, racist, insulting, vulgar or abusive chat in our Shoutbox.
- Sending multiple and frequent messages to the Shoutbox window in order to exclude normal conversation is prohibited.

Penalties

- A user may receive one day ban for Shoutbox if a user: is offensive to other Shoutbox users, post topics unrelated to trading.
- A user may receive one month ban for Shoutbox if a user: previously received one day ban and did not follow our warning, presents advertisement links, spams, begs for money or cryptocurrencies.
- A user may receive permanent ban for Shoutbox if a user: flooded, advertised, previously received monthly Shoutbox ban and did not follow our warning, is constantly offensive to other users, reports bugs on the Shoutbox, reports any claims towards SimpleFX on the Shoutbox.