

## **REFUND POLICY**

- 1. Due to the essence of business, all payments to the Customer's account are considered to be non-refundable.
- 2. The only exception is made, if payment is done not by the Customer of the Company.
- 3. The Company will refund any funds with the same method of deposited payment. There are fees which will be deducted according to the refund's method.
- 4. In case of detecting any abuses or fraudulent activities against the company policy, the Company reserves the right to decide about the claimed refund based on the terms and conditions of the Company.
- 5. The Company will not provide refunds for those clients' losses due to any reasons.
- 6. All other requests are considered as withdrawals.
- 7. All withdrawals should be done using one of withdrawal options listed on our website <a href="https://www.simplefx.com">www.simplefx.com</a>.